

**DECEUNINCK NV**  
**Limited Warranty**

Deceuninck NV, (hereinafter "Deceuninck") warrants to the original purchaser ("Purchaser") that, for a period of twenty-five (25) years from the date of original purchase, under normal use and service conditions, Twinson® products shall not split, splinter or suffer structural damage from termites or insects. If a defect occurs within the warranty period Purchaser shall immediately notify Deceuninck in writing and Deceuninck must validate the complaint before the warranty shall become effective. To make a complaint under this limited warranty, Purchaser shall send to Deceuninck, within the warranty period referred to above, a description of the claimed defect and proof of purchase.

Upon notification and validation, Deceuninck will at its option and in Deceuninck's sole discretion, (a) provide with non-defective replacement Twinson® products or (b) substitute a replacement Twinson® product that in its sole determination is of comparable value and quality or (c) refund the portion of the purchase price paid by Purchaser for such defective item taking into account the depreciated value of the product (not including the cost of its initial installation).

The warranty for the replacement products will extend only for the time remaining under the original warranty. Deceuninck reserves the right to discontinue availability of any Twinson® product at any time.

Labor costs incurred in removing defective Twinson® products or installing replacement products are NOT covered by this warranty. Any additional costs and expenses, such as shipping, delivery, installation, removal, incidentals and the like are not covered by the warranty and are expressly disclaimed.

Deceuninck does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Twinson® products and/or failure to abide by Deceuninck's installation guidelines, including

but not limited to improper gapping; (2) use of Twinson® products beyond normal residential use, or in an application not recommended by Deceuninck's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Deceuninck products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, or products that are not intended to come into contact with Twinson® products etc.); (5) variations or changes in color of Deceuninck products; or (6) improper handling, storage, abuse or neglect of Twinson® products by Purchaser or third parties.

No person or entity is authorized by Deceuninck to make and Deceuninck shall not be bound by any statement or representation as to the quality or performance of Twinson® products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Deceuninck and Purchaser.

UNDER NO CIRCUMSTANCES WILL DECEUNINCK BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, INTORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND DECEUNINCK'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE;

This warranty shall only be applicable and enforceable in Belgium and any other country in which Deceuninck maintains direct sales and marketing activity. A list of such other countries may be obtained from Deceuninck upon request.

This warranty is effective for purchases made on or after